

Monitoring Tips

For those of you with Dell servers, there should be a program installed on your server called Dell OpenManage. You will be able to find it either in the Program listing from the Start button, or as an icon on the desktop. If a login name and password is requested, use the server administrator account. This program gives information on the physical hardware and can tell you the status of your hard drives and other important devices.

Most of you will have Symantec Backup Exec installed as a backup software. You should be able to find this in the Program menu or as an icon on your desktop. Open this program and click the Monitor tab to review the status of your backup tasks. There shouldn't be a login username issue.

Most of you will have Symantec Anti-virus software installed. To check the status of the anti-virus on your server and on the users in your network, open the Symantec EndPoint Protection Manager from the Program list or from an icon on your desktop. Login with the username of admin and the password of symantec (lowercase). This is give you a chance to review the activity of the software installed on your server and the workstations in your network.

Naturally, there are other means we use to check the health of the system, but these will go a long way to providing assurance that your system is running correctly.

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